

# Quality Policy

**Quality is an integral part of our business philosophy. Committed to quality, we shall:**

- Effectively implement our Quality Management System throughout our business process.
- Design, engineer, procure, construct, install and commission projects with consistent quality, cost and delivery in line with the requirements of our customers, and meet – even exceed – their expectations, whilst mitigating project risks and enhance our shareholder values.
- Comply with all applicable legal, statutory, regulatory, contractual and company policies throughout our business process.
- Build long-term business relationship with customers and strategic business partners based on shared objectives to achieve improvement in safety, quality, delivery, and cost.
- Set and review objectives and targets for continual improvement of our processes, products, and services.
- Monitor and control organizational and project risks by a process of risk identification, assessment, and treatment and to minimize the impact of possible negative events and take full advantage of opportunities for improvement.
- Provide adequate resources to meet quality requirements.
- Ensure greater employee engagement by empowering people and through continued professional development programmes.

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**Arbab Ashraf**  
General Manager



***Multifix Industrial Solutions Co. Ltd.***